The Bayou Teche Water Works water system lost pressure in the distribution system to below 15 psi therefore you should

BOIL YOUR WATER FOR THREE MINUTES BEFORE USING

The Bayou Teche Water Works lost pressure to below 15 psi on <u>12/26/2017 at 7:30 A.M.</u> due to <u>2" water line break off of LA Highway 31</u>.

Areas affected are all customers along La Hwy 31 between Patout Road and the Joe Daigre Canal and all roads connecting to LA Highway 31 between the Joe Daigre canal and Patout Road

This led to a loss of pressure in the distribution system, which may cause backpressure, backsiphonage, or a net movement of water from outside the pipe to the inside through cracks, breaks, or joints in the distribution system that are common in all water systems. Such a system failure carries with it a high potential that fecal contamination or other disease-causing organisms could enter the distribution system. These conditions may pose an imminent and substantial health endangerment to persons served by the system.

What should I do?

• DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil for at least (3) three minutes, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water. ALL STORED WATER, DRINK OR ICE MADE RECENTLY FROM THIS SUPPLY SHALL BE DISCARDED.

• Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly and people with severely compromised immune systems.

• The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

What happened? A 2" water service line was broken

What is being done? _____ The line is currently being repaired and the all lines will be flushed and chlorinated after repair

We will inform you when you no longer need to boil your water. For more information, please contact Rick Frederick at 337-229-6029.

 This notice is being sent to you by

 The Bayou Teche Water Works

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 1099002

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